

Civil Legal Aid Advocacy Research Information Sheet

What is the research?

The Ministry of Justice (MoJ) asked the research agency IFF Research to conduct independent research into the legal aid advocacy system. This research aims to help MoJ to better understand what is working well, and less well, in the legal aid system, and to support the system going forward. It is part of the Review of Civil Legal Aid.

What are the benefits of taking part in the research?

This is your opportunity to have your say about the changes to Civil Legal Aid in the last decade. Your views and feedback will play a key role in helping to understand how the civil legal aid advocacy system is operating and what would help to strengthen the system.

What is involved?

You are invited to a one-to-one discussion with an independent researcher from IFF Research. Discussions will last between 45 – 60 minutes, depending on how much you have to say. The discussion can be online or on the phone at a time convenient to you, between **6th November and 8th December 2023**. Please note that your participation is entirely voluntary, though we very much hope you will take part. Your involvement will not impact any funding you receive or your relationship with MoJ.

What topics will be discussed?

We will ask you about your experiences of getting involved in and carrying out legal aid work, including advocacy; your views on how the sector has changed in the last decade and how you anticipate it changing going forward. It is important we hear your views and experiences; there are no right or wrong answers.

How will information be used?

Your views and experiences will be looked together with views of others taking part in interviews. These views will be analysed by theme then a report written based on those themes. There will be no way of knowing what an individual said, and no one will be identified in the published report.

No information that identifies legal professionals will be shared outside the research team.

All of the information individuals share with IFF Research will be stored in line with the General Data Protection Regulation (GDPR), designed to give individuals greater power over their data and how it is used. For more information go to: www.iffresearch.com/gdpr.

How do I take part?

To arrange a time for a discussion, please email LegalAidStudy@iffresearch.com, or call 020 7250 3035 and ask for Leyla Ahmed.

For more information

For questions about the research, please email LegalAidStudy@iffresearch.com, or call 020 7250 3035 and ask for Leyla Ahmed.

To verify this is genuine research for the MoJ, please contact rocla@justice.gov.uk.

To confirm IFF Research Market Research Society membership, please call 0800 975 9596.